

Leadership

Personal Development for HSBC

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A good leader

Therefore a good leader puts others above himself and naturally

Keeps the tribe safe
“Does the right thing”

- A. doesn't have to work long hours
- B. is proud when staff knows more (and admits he doesn't)
- C. is proud when staff can do something more
- D. cares about staff and has compassion for everyone
- E. doesn't have to bark orders
- F. changes course with confidence

A good manager (or “functional manager”)

provides 3 things:

A good manager provides clarity on

- A. clarity,
- B. clarity, and
- C. clarity.

- A. company values
- B. what needs to be done
- C. how things need to be done
- D. what good looks like

“Does the things right”

A team-leader makes a team function (aka “line manager”)



Figure 1: The five functions of a team

The secret to success? – start with manager then build up to team-leader...but take your time

- A. be a good manager
learn it — it's about you
- B. be a good team-leader
train it — you need to win others hearts
- C. be a leader
be it — it is not yours to take, it's a gift from others



Bibliography

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